







**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

**SCHEDULE OF STANDARD CHARGES FOR TELEPHONE EQUIPMENT AND SERVICES**

The manager Network Support Services will review these costs and services on an annual basis, and make submission to the telecommunications management group.

<u>JOB CODE</u>	<u>ITEM</u>	<u>UNIT COST INSTALLED</u>
<b><u>ANALOGUE SERVICES</u></b>		
<b>NAT</b>	<b>New Analogue Telephone</b> (Handset has handsfree and headset capability) Provision of Interquartz 560E Handset, Outlet, PABX Port, all necessary wiring and commissioning, and handbook and number.	<b>\$445</b>
		
<b>NAO</b>	<b>New Analogue Outlet</b> Suitable for analogue phone, a modem (9.6Kbs max) or fax machine use. Provision of, PABX Port, all necessary wiring and commissioning, and number.	<b>\$295</b>
<b>NAH</b>	<b>New Analogue Handset Only</b> This includes: Provision of Interquartz IQ 560E only, full maintenance cover.	<b>\$180</b>
<b>HAT</b>	<b>Headset and new Analogue Telephone</b> Provision of Interquartz 560E Handset and a P261N cabled Headset Unit. Also includes Outlet, PABX Port, all necessary wiring and commissioning, and handbook and number.	<b>\$595</b>
<b>HOA</b>	<b>Headset Only for Analogue Telephone</b> Provision of a P261N headset only, which can be used on a 560E handset.	<b>\$198</b>
		
<b>MAO</b>	<b>Move an Outlet</b> Move an Analogue outlet (and therefore the associated handset service). Note: Keeping the same number is limited to within same site/campus.	<b>\$110</b>
<b>CAT</b>	<b>Cordless Analogue Telephone</b> Provision of base station and receiver (Requires a NAO to function) 900 or 1900 MHz (Also – See “PHS” page 5 for roaming wireless capability).	<b>\$280</b>
		
<b>CAT- 2</b>	<b>Cordless Analogue Telephone with a 2<sup>nd</sup> handset</b> Provision of base station and receiver and a second base station with a second handset. (Requires a NAO to function) 900 or 1900 MHz (Also – See “PHS” page 5 for roaming wireless capability).	<b>\$330</b>
		
<b>NAT-W</b>	<b>New Analogue Telephone Wall Mounted</b> Provision of Interquartz 560E Handset as per a “NAT”, plus mounted on a wall. Wall mount bracket included. Ideal for Labs, hallways or lunch rooms.	<b>\$499</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**


<b>NAT-W-SB</b>	<b>New Analogue Telephone Wall Mounted, with a Security Bracket.</b> A “NAT-W” with a steel cage style Security bracket fitted. Ideal for Wall Mounted Lecture Theatre phones.	<b>\$594</b>
<b>POLY</b>	<b>Audio Conference Unit</b> Provision of a Polycom Sound Station audio conferencing unit. Ideal for meeting/conference rooms for up to 6 people (requires a NAO to function).	<b>\$1080</b>
<b>POLY-EX</b>	<b>Audio Conference Unit</b> Provision of a Polycom Sound Station audio conferencing unit with two extendable microphones for additional coverage and greater pick-up, for up to 10 – 12 people (Requires a NAO to function).	<b>\$1,600</b>
<b>POLY-Max</b>	<b>Audio Conference Unit – Wireless</b> Provision of a Wireless Polycom Sound Station audio conferencing unit. Ideal for meeting/conference rooms (requires a NAO to function).  <b>(Please also see “rental/hire services” at end of this schedule)</b>	<b>\$1,500</b>
<b>PTP</b>	<b>Point To Point</b> This is an “on campus” circuit connecting two points together for security circuits, alarms and miscellaneous telemetry circuits. There are two types; 2 wire or 4 wire.	<b>2 wire \$216  4 wire \$288</b>
<b>WMO</b>	<b>Wall Mounting Option</b> Wall mounting of an existing Handset. Provision and installation of wall face plate Wall Mounting Bracket and associated wiring – for existing Analogue or Digital handsets.	<b>\$70</b>
<b>LSA</b>	<b>Loud Sounding Alarm</b> An LSA is connected to Analogue services only. Requires a NAO (or existing outlet) to work. Used for “night service bells”, annunciation of important service numbers and also large areas or noisy environments. For use inside buildings only – adjustable level	<b>\$162</b>
<b><u>RELOCATION OF HANDSET/SERVICES</u></b>		
<b>MAO</b>	<b>Move an Outlet</b> Move an Analogue or Digital outlet (and therefore the associated handset service). Note: limited to within same site/campus.	<b>\$110</b>
<b>2MAO</b>	<b>Moving Two Outlets</b> Move two Analogue or Digital outlets (and therefore the associated handset service). Note: limited to within same site/campus	<b>\$220</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**




<b>A/D-SWAP</b>	<b>Analogue Service/Digital Service Swap</b> This is where an existing analogue service is desired to be swapped with an existing digital service. This is facilitated by a MAO, MDO and 2 x CHG.	<b>\$270</b>
<b><u>DIGITAL SERVICES</u></b>		
<b>NDT</b>	<b>New Digital Telephone</b> Provision of NEC “E” Series Digital Handset, Outlet, PABX Port, all necessary wiring, programming, Handbook and number. Inclusion of any multi-line programming.	<b>\$975</b>
		
<b>NDT-W</b>	<b>New Digital Telephone Wall Mounted</b> Provision of NEC “E” Series Digital Handset (an NDT), mounted on a wall.	<b>\$1029</b>
<b>NDO</b>	<b>New Digital Outlet (only)</b> Provision of “E” series Digital Outlet only ( <u>no handset</u> ), PABX port, all necessary wiring, commissioning and number.	<b>\$384</b>
<b>NDH</b>	<b>New Digital Handset Only</b> Provision for an “E” Series Digital Telephone only.	<b>\$600</b>
<b>HDT</b>	<b>Headset for Digital Telephone</b> In case of the existing handset being a new “E” series handset, provision of a standard cable headset is all that is required. In the case where the existing handset is an older style digital handset, this older handset needs to be swapped out for the latest model E-Term (includes headset).	<b>\$288</b>  <b>\$576</b>
<b>NDU</b>	<b>New Digital Upgrade (retain Analogue)</b> This is where an existing analogue service is upgraded to a digital service and the extension number remains the same. The old analogue service will be recovered at nil cost. If the analogue service is to be retained, then a new number needs to be assigned. This is an additional cost of \$50.	<b>\$975</b>
<b>DGA</b>	<b>Downgrade Digital Line to Analogue Line</b> This is treated as a new analogue outlet (NAO) and charged accordingly. The old digital service is recovered.	<b>\$295</b>
<b>VIR</b>	<b>Virtual</b> This is a logical assignment of a number that can exist as a “virtual” in the PABX. May be assigned to Multiline on Digital, IP Phones and softphones.	<b>\$144</b>
<b>MUT</b>	<b>Multiline Appearance</b> (Available for E-Term, Hypercore, IP Handset & 16D-Term only) Multiline appearance programming for an Add-on module or group of eight multi lines on a Digital phone.	<b>\$25</b>
<b>ADD-ON</b>	<b>Add-on 60 Button Module</b> For E-Terms or Hypercore’s, allows monitoring of an extra 60 extensions,	<b>\$800</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

	useful for general office positions, allows remote setting/cancelling of Call Forward, Interception of call and outcall. This includes: Provision and installation of module, PABX Port, Plug Pack power supply (requires 240v outlet), all necessary wiring programming and commissioning.	
<b>NDT-IP</b>	<b>New Digital I.P. Telephone</b> (Only available on IP Tel enabled segments of UQNet) ] series Digital Telephone fitted withan 802.11Q/af IP Adaptor, or, an IP-16 series IP handset. An extra 10/100-switch port is provided on Handset. This includes: Programming, handbook, plug-pack and extension number & user login password.	<b>\$1480</b>
		
<b>NDT-IP16</b>	<b>New IP Telephone 16 Button</b> Provision of a 16 ITN Series IP Telephone. 802.11Q/AF Compliant. This SIP based handset also provides an extra 10/100 switchport for connectivity of desktop computer. Includes programming, handbook, optional plug-pack, extension number and login and password. (Only available on IP telephony enabled segments of UQNet)	<b>\$520</b>
		
<b>IPH-div</b>	<b>IP Handset (IPH) With Automatic Diversion (div) Service</b> in case of loss of IP connectivity or Log-out. Incoming calls are diverted to main Switchboard or nominated receptionist. Feature billed via call accounting system.	<b>\$48 p.a.</b>
<b>IPH- Mon</b>	<b>IP Handset (IPH) With Business Hours Monitoring (Mon)</b> in case of loss of connectivity. Proactive notification service via the SuperView system. Ideal for important service numbers. Feature billed via call accounting system.	<b>\$120 p.a.</b>
<b>Softphone</b>	<b>Softphone for PC</b> A software based phone that can be installed on a desktop PC or notebook. This softphone can interact with IP phones, NAT's and NDT's. Requires a PC headset to work. (see <b>HS-Soft Ph</b> )	<b>\$180</b>
		
<b>MS-OC</b>	<b>Microsoft Office Communicator</b> This enables control of your desktop phone from your PC, collaboration with Microsoft Outlook – dialling from Microsoft Global Address List, presence collaboration with Microsoft Calendar – and more. Provision of a Microsoft Office Communicator Client onto local PC. Homing of Microsoft Office Communicator to an enterprise phone, tuition and initial preferences setup. Not available on all UQ sites at this time.	<b>\$270 + \$50 p.a. Service &amp; Support Charge</b>
<b>BRA PBX</b>	<b>Basic Rate Access</b> Provision of a Telstra style 128 Kb/s Bra service from the main PABX. Transmission limit on campus is 400 metres. Has full University of Queensland call accounting on outbound calls. This service is available only for St Lucia and Ipswich campuses.	<b>\$1200</b>




**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

**PHS WIRELESS PHONES - Personal Handyphone System (PHS)**

	<p>A highly featured <i>digital cellular system</i> that is fully integrated into UQ's PABX system. No carrier charges for calls made between PHS phones and regular UQ phones. (Non-contended spectrum -1.95Ghz). The product features very low radiation with a power level of only 10 milliwatts – this is 1/50<sup>th</sup> of the peak power generated by some GSM mobile phones.</p> <p>In buying this product you buy into an existing large wireless network (See PHS coverage map on ITS website).  <a href="http://www.its.uq.edu.au/index.html?page=41096&amp;pid=0">http://www.its.uq.edu.au/index.html?page=41096&amp;pid=0</a></p>	
<b>PHS-HS</b>	<i>PHS Handset</i> .....	<b>\$620</b>
<b>PHS-CS</b>	<i>Cell Station</i> .....	<b>\$1380</b>
<b>PHS-Net</b>	<i>Entry into system</i> .....	<b>\$800</b>
<b>PHS-Hst</b>	<p><b>Headset for PHS Handset</b></p> <p>A headset with a hermetically sealed microphone that enables washing/cleaning. Ideal for clean labs.</p> <p>Can be used in conjunction with the auto-answer facility of the PHS handset for the <i>automatic answering</i> of calls. (For those that need to keep both hands free).</p>	<b>\$90</b>
<b>PHS-Batt</b>	<b>Spare Long Life Battery for PHS Handset</b>	<b>\$80</b>
<b>PHS-Chg</b>	<b>Charger and Power Pack for PHS Handset</b>	<b>\$120</b>

**HEADSETS & ACCESSORIES**




<b>HS-W-Std</b>	<p><b>Wireless Headset - Standard</b></p> <p>Supply of a Standard wireless headset only Effective range is 20metres. Performance may be affected by type of building materials. 1900 Mhz. Current unit is the GN9120. For use on a pre-existing 560E analogue phone or a E-term series digital phone.</p> <p><b>In the case</b> where the existing handset is the older style analogue, the older handset is swapped out for a new 560E (that has headset support)....</p> <p><b>In the case</b> where the existing handset is the older style digital, the older handset is swapped to latest model E-Term (that has headset support)....</p>	<p align="right"><b>\$560</b></p> <p align="right"><b>\$848</b></p> <p align="right"><b>\$1060</b></p>
<b>HS-BT</b>	<p><b>Wireless Bluetooth Headset</b></p> <p>Can be used on existing analogue or digital telephone and/or compatible mobile phone. 8 hour talk time, 10 metre range</p>	<b>\$240</b>
<b>HS-Soft Ph</b>	<p><b>Softphone Headset</b></p> <p>A USB or TRS jack type headset for PC's and/or Notebooks that are using a softphone.</p>	<b>\$90</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

<b>HS-Sft Dlx</b>	<p><b>Softphone Headset Deluxe</b> This is a highly featured wireless headset that connects to your PC/Notebook via a USB base station. Drivers are available to enable “click” to answer from the actual headset itself. When not used for softphone, can be used for default PC speaker/microphone (Plantronics CS-60).</p>		<b>\$480</b>
<b>PHS-H</b>	<p><b>Headset for PHS Handset</b> With a sealed microphone, that enables washing/cleaning. Can be used in conjunction with the auto-answer facility of the PHS handset for those who find themselves with both hands full.</p>		<b>\$90</b>
<b>HOA</b>	<p><b>Headset Only for Analogue Telephone</b> Provision of a P251 headset only, which can be used on a 560E handset. This is a cable headset.</p>		<b>\$198</b>
<b>HDT</b>	<p><b>Headset for Digital Telephone</b> In case of existing new E series handset, provision of NEC headset unit only.  Existing older digital handset is swapped to latest model E-Term (includes headset)</p>		<b>\$288</b>  <b>\$576</b>
<b>HS-SHOCK</b>	<p><b>Headset with Acoustic Shock Protection</b> A headset with in-built protection against “acoustic shock” as caused by electrical disturbances. Product is Sennheiser ActiveGard.</p>		<b>\$260</b>
<b>HS-EAR</b>	<p><b>Headset Ear Cushions</b> Plantronics replacement ear cushions for digital or analogue headset</p>		<b>\$5 per pair</b>
<b>HS-VT</b>	<p><b>Voice Tubes</b> Replacement voice tubes for Plantronics digital or analogue telephone headsets. There are two diameters of voice tube.</p>		<b>\$9 each</b>
<b><u>OTHER SERVICES</u></b>			
<b>CONSULT</b>	<p><b>Consultancy</b> <i>Available at client’s premises or in the Demonstration Suite.</i> A full and comprehensive consultancy service covering all aspects of telecommunications engineering, service delivery and pricing. Also specialization in lightning protection systems and high performance UPS systems.</p>		<b>Nil/P.O.A dependant on scope.</b>
<b>ELS</b>	<p><b>Extension Leads</b> This includes: Supply only of telephone extension lead – Specify Analogue or Digital phone type and length required.</p>		<b>\$3 per mtr</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

<b>SSPD</b>	<b>System Speed Dial</b> 1 to 10 numbers. Then \$10 for every group of 10. Provision of a special speed dial number (only four digits long) which when dialled will translate into a full length outbound number. Handsets may be forwarded to these SSPD's as well.	<b>\$25</b>
<b>DELA</b>	<b>Delete an Analogue, Digital or IP Handset Service</b>	<b>No charge</b>
<b>PSF</b>	<b>Power Safe Feature</b> (If available)	<b>\$350</b>
<b>SOHO</b>	<b>Small Office Home Office</b> phone system. A state-of-the-art telephone package for the smaller and remote University operations. Features include integrated office utilities, unified messaging, IP Interface to recognised standards. For two to 24 extensions and 2 to 8 main lines.	<b>P.O.A.</b>
<b>CLEAN</b>	<b>Cleaning of Phone(s)</b> The normal desk phone is cleaned and disinfected on site. Damaged curly cords are replaced. Minimum quantity is 10 and phones at \$30 per phone.	<b>\$300</b>
<b><u>PABX/HANDSET FEATURES</u></b>		
<b>CRC</b>	<b>Change Restriction Class</b>	<b>\$25 (1 &amp; up to 5)</b>
<b>PIN</b>	<b>Assignment of a PIN to a Handset</b> Generally to provide security to a handset, no additional cost for change of restriction class if requested at the same time.	<b>\$25 p.a.</b>
<b>D-PIN</b>	<b>Delete PIN</b>	<b>No charge</b>
<b>COA</b>	<b>Change of Account Code</b> An account code is automatically assigned at provision of the telephone service. This item is for subsequent changes.	<b>\$25 (1 &amp; up to 5)</b>
<b>CPU</b>	<b>Set Up a Call Pick Up Group</b> This allows calls ringing on other phones nearby, to be picked up by the press of a button.	<b>\$25</b>
<b>CPU-Add</b>	<b>Add to an Existing CPU</b>	<b>\$25</b>
<b>HNT-P</b>	<b>Hunt Group – Pilot Type</b>	<b>\$80 (per 5 nos)</b>
<b>HNT-C</b>	<b>Hunt Group – Circular Type</b>	<b>\$50 (per 5 nos.)</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**


<b>UCD</b>	<b>Universal Call Distribution (UCD)</b> 2 to 20 stations. (Add an extra station \$25). Calls are distributed uniformly over a group of extensions. Users can put themselves “in” or “out” of the group by dialling a code.	<b>\$300</b>
<b>ANN-Q</b>	<b>UCD Announcement with Queue</b> Provision of a 23 second customised announcement and “call queuing” capability to the “UCD” mentioned above. The customised announcement is played once only to each caller and then the call is placed in a queue until a handset becomes available.	<b>\$1140 (per announcement)</b>
<b>CHG</b>	<b>Change Extension Number</b> For Analogue or Digital extension	<b>\$25</b>
<b>PHM</b>	<b>Assignment of Phantom Number</b> (requires a Virtual or Real number to function)	<b>\$50</b>
<b>DIT</b>	<b>Direct – In – Terminate</b> Connects a Telecom line directly to an extension.	<b>\$480 (plus Telecom line charges)</b>
<b>PAGE-S</b>	<b>Second Page of Speed Dial</b> Provision of a “Page” button on a digital handset that provides an extra 20 speed dial buttons when pressed.	<b>\$50</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

<b><u>CALL CENTRE TECHNOLOGY Q-MASTER</u></b>		
		
	<p>Fully featured modern Call Centre platform with computer integration to the desktop. A powerful technology designed to optimise both call delivery and resource management within high traffic service groups.</p> <p>Note: The below quoted prices may vary due to factors beyond the control of ITS (06/08/07)</p>	
<b>Queue Lic.</b>	<b>License for a “Queue” (mandatory)</b> Price on a per queue basis (minimum required is 1)	<b>\$626</b>
<b>Q-Phone</b>	<b>Q-Phone Control License (mandatory)</b> 1 license required for each handset on Q-Master. A Q-Master enabled handset is called a “Q-Agent”. A standard handset is required first, the standard handset is then Q-Master enabled by the abovementioned “Q-Phone” license.  <u>Handset Prices:</u> New = Digital + headset (\$1263.00) Analogue + headset (\$625.00)	<b>\$769</b>     <b>\$1263</b> <b>\$625</b>
<b>Q-Desktop</b>	<b>Q-Desktop (optional)</b> Displays queue and call status information on a PC in real time. Also allows call control and class /break selection via PC. 1 License required for each PC.	<b>\$906</b>
<b>Q-Supy.</b>	<b>Q-Supervisor (Q-Agent Desktop plus Q-Reports) (optional)</b> As above + Supervisor functionality and access to reporting software	<b>\$1088</b>
<b>Q-Ann.</b>	<b>Announcements per Queue (optional)</b> Recording done professionally @ \$350.00 per hour Recording done by ITS @ \$90 per hour Own recording and sound file sent to be imported (.wav format only)	<b>\$350</b> <b>\$90</b> <b>\$25</b>
<b>Q-Reports</b>	<b>Q-Report Module</b> For Q-Supervisors. Full reporting and statistics of Call Centre performance.	<b>\$880</b>
<b>Q-Auto A.</b>	<b>Auto Attendant Menu (optional)</b> Front end a Q-Master Queue, or several Queues with a menu. \$330 per tier.	<b>\$330</b>
<b>Q-Wall B.</b>	<b>Large display of Queue status (optional)</b> Wall Board (each) Line Drivers	<b>\$3230</b> <b>\$780</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

<b>Q-Console</b>	<b>Console for main receptionist</b> Fully featured control centre for a local telephony environment (up to 100 phones) from a single desktop display. Click to dial Icons for each phone, Queuing capability, voicemail, presence and chat messaging.	<b>\$3700</b>
<b>Q-CHG</b>	<b>Ongoing client initiated changes (1 to 5) (optional)</b> Includes any software based changes. e.g. Agent names, PIN resets, Holiday Schedules, Wrap-up codes, Security Classes, etc	<b>\$25</b>
<b>Q-Training</b>	<b>Training (optional)</b> Basic user training included as part of setup (also online tutorials available) Comprehensive Agent and Supervisor training run by NEC external trainer Certified Supervisor and Administrator training by vendor Zeacom (see website for details and cost) <a href="http://www.zeacom.com/support/aus_training_center.html">http://www.zeacom.com/support/aus_training_center.html</a>	<b>\$876</b>
<b>Fwd Num</b>	<b>Old Number Translation (optional)</b> Allows user to keep old number with call forward into Q-Master handset \$144 per Number	<b>\$144</b>
<b>Q-Prog</b>	<b>Programming of System (mandatory)</b> Initial setup, testing and cutover	<b>P.O.A</b>
<b><u>VOICEMAIL</u></b>		
<b>VMB</b>	<b>Voice Mail Box</b> Standard Voice Mail Package for University of Queensland Users. Includes: 3 Page introduction, glossy “at a glance brochure” and a handy wallet card containing helpful prompts and shortcuts.	<b>NIL</b>
<b>VMB-TRF</b>	<b>Transfer Voice Mail Box</b> A service that allows one or more telephones to work into a common mail box, which is normally administered by a Receptionist or Secretary.	<b>\$50</b>
<b>VMB-CHG</b>	<b>Change of VMB Name or Number</b>	<b>NIL</b>
<b>MENU</b>	<b>Menu Based Enhanced Call Processing</b> This is a menu-based application whereupon clients calling the system are presented with menu options for particular services. A maximum of 8 options are available for each tier of menu. Menu’s can change on a time of day basis to match human resource availability.	<b>\$600 entry level + P.O.A. for additions.</b>
<b>FORMS</b>	<b>Automated Order and Information Forms</b> This is a menu-based application whereupon clients are presented with several questions, and, in each case the client’s response is recorded. These recorded responses are delivered to a help desk mailbox at regular intervals.	<b>P.O.A</b>



**THE UNIVERSITY OF QUEENSLAND  
INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

<b>FAX-Mb</b>	<b>Fax Mail Box the “never busy fax”</b> A Fax Mail Box is allocated to an existing fax machines extension number. If a facsimile is sent to the fax machine when it is busy, the call is received by the voice mail system and resent to the fax machine when it is free.	<b>\$250</b>
<b>ARIA TUI</b>	<b>Aria Tui User Interface</b> Held to be the most efficient Voice Mail interface in the world today by industry commentators. This is designed for <i>power users</i> and provides a more rapid prompting than the standard Serenade voicemail interface. It is available on our Lucent/Octel system – all existing system prompts are replaced with Aria Tui prompts. An Aria Tui kit is provided to users.	<b>NIL</b>
<b>PA-Mb</b>	<b>Personal Attendant</b> When one calls an extension and receives Voice Mail, this feature gives the option for the caller to leave a message or press “0” to be transferred to another nominated extension (personal attendant) on the PABX network.	<b>\$50</b>
<b>ANN-Mb</b>	<b>Announcement Mail Box</b> This service allows callers to hear a pre-recorded “rote” message with no option to leave a message. Particularly useful for after hours announcements and information lines.	<b>\$50</b>
<b>HI-CAP</b>	<b>High Capacity Mail Box</b> This extends the message storage capacity of a normal voice mailbox out to 60 or 90 messages. Good for service numbers that are prone to transient or flood calling patterns.	<b>\$145</b>
<b>OUT-Call</b>	<b>Out Calling to Another Extension</b> This enables a caller to be automatically transferred to an extension after a “message” has been played. P.O.A. for “time-of-day” based options	<b>\$50</b>
<b><u>CALL ACCOUNTING SUMMARIES</u></b>		
<b>ESR</b>	<b>Extension Summary</b> Issued every month	<b>no charge</b>
<b>EDR</b>	<b>Extension Detail Report</b> per extension per month	<b>\$12 each</b>
<b>EDF</b>	<b>Extension Detail (with filters)</b> per extension per month	<b>\$12 each</b>
<b>ACR</b>	<b>Auth Code Summary</b> (User to nominate time period)	<b>\$12 each</b>
<b><u>RENTAL/HIRE SERVICES</u></b>		
<b>Hire NAO</b>	<b>Analogue Telephone or Outlet Only</b> (Suitable for fax). This includes: i. Installation of service ii. Allocation of unique extension number for duration of rental period iii. Usage of service for up to TWO WEEKS maximum iv. Recording of call charge information against a nominated account	<b>\$144 (base fee)</b>



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INFORMATION TECHNOLOGY SERVICES**

**Quality System Procedure – Network Support Services**

**Schedule of Standard Charges for Telephone Equipment and Services**

<b>Hire NAO Cont...</b>	<ul style="list-style-type: none"> <li>v. Statement of call charges at the end of the rental period</li> <li>vi. Recovery of telephone at end of rental period</li> </ul> <p><i>* Additional Fees</i></p> <p>After the first two weeks (see iii.), additional rental will be \$50 per week or part thereof.</p>	
<b>Hire E3</b>	<b>Handsfree E-3</b> Casual hire of E-3 Handsfree for single day or session	<b>\$30 per day</b>
<b>Hire NDT</b>	<b>Digital Service</b> This includes: <ul style="list-style-type: none"> <li>i. Installation of service</li> <li>ii. Allocation of unique extension number for duration of rental period</li> <li>iii. Usage of service for up to TWO WEEKS maximum</li> <li>iv. Recording of call charge information against a nominated account</li> <li>v. Statement of call charges at the end of the rental period</li> <li>vi. Recovery of telephone at end of rental period</li> </ul> <p><i>* Additional Fees</i></p> <p>After the first two weeks (see iii.), additional rental will be \$60 per week or part thereof.</p>	<b>\$192 (base fee)</b>
<b>Hire Poly</b>	<b>Audio Conference Unit</b> Hire of a Polycom teleconference unit, suitable for midsized meeting rooms. Unit requires plugging into an existing analogue extension outlet. Single day (\$60) or session (\$30)	<b>\$30 per session (half day)</b>
<b>Hire Wireless</b>	<b>Wireless Audio Conference Unit (Oricom)</b> Hire of a Polycom teleconference unit, suitable for small meeting rooms or offices. Not suitable for standard sized meeting rooms. Unit requires plugging into an existing analogue extension outlet. Single day (\$60) or session (\$30)	<b>\$30 per session (half day)</b>